

## Important Notice to the Customer



NTT Communications' HOTSPOT changed its service rates on October 1st, 2009 to offer more attractive and affordable service to the customer.

Service rates and service area details are not updated yet in our HOTSPOT *English* website [<http://www.hotspot.ne.jp/en/>]. Please note that the latest service information is described in this document and in our Japanese website [<http://www.hotspot.ne.jp/>].  
For more Information in English, please ask us at the contact detailed in below.

### 1. New Service Courses

From 399 JPY (tax included) per month, three courses are prepared to cover all sorts of requirements from the customer, differentiated according to the service area preference. Please choose the one that best matches your lifestyle.

New Service Courses	Initial Contract Fee	Monthly Usage Fee	Optional Service Area [Domestic]	Optional Service Area [Global]
Course1	1,575 JPY *1	399 JPY	315 JPY per day	Wi-Fi, Ethernet and Dial-Up roaming service in 150+ countries *2
Course2		819 JPY		
Course3		1,680 JPY	No optional charge required (i.e. All domestic area is available within the Monthly Usage Fee.)	

- All charges listed above include tax.

\*1 Waived until 3:00pm JST December 28th 2009, if you subscribe from our Online Signup page: [<http://www.hotspot.ne.jp/course/>] (# Japanese only).

\*2 For service details and charges, please visit our global roaming service page: [<http://www.hotspot.ne.jp/en/global/gbrs.html>].

### 2. Changes to the Existing Subscribers

Existing subscribers of the former service plans have been automatically moved to the relevant new service courses. Changes in charges from the former service plans to the new service courses are detailed in the chart below. All changes bring benefits to the existing subscribers. We hope you enjoy our

HOTSPOT service with wider area / lower price.

Former Service Plans	New Service Courses	Changes in Charges
<p><b>Former Service Plan:</b></p> <p>Fixed-Rate Plan : 1,680 JPY per month</p> <p><b>Optional Service Area [Domestic]:</b></p> <p>Fixed-Rate Domestic Roaming Option : 819 JPY per month</p> <p>Daily-Rate Domestic Roaming Option : 315 JPY per day</p>	<p><b>New Service Course:</b></p> <p>Course 3 : 1,680 JPY per month</p> <p><b>Optional Service Area [Domestic]:</b></p> <p>No optional charge required (i.e. All domestic area is available within the above monthly fee.)</p>	<p>Option Rates for domestic roaming (819JPY/month or 315JPY/day) are no longer applied to the usage later than October 1st 2009, as the relevant service area is now offered with NO ADDITIONAL CHARGE.</p>
<p><b>Former Service Plan:</b></p> <p>HOTSPOT Express : 819 per month</p> <p><b>Optional Service Area [Domestic]:</b></p> <p>Standard Area Daily Rate Option : 315 JPY per day</p> <p>Daily-Rate Domestic Roaming Option : 315 JPY per day</p>	<p><b>New Service Course:</b></p> <p>Course2 : 819 JPY per month</p> <p><b>Optional Service Area [Domestic]:</b></p> <p>Area-Plus Daily Option : 315 JPY per day</p>	<p>Two domestic service area options are now merged to one, Area-Plus Daily Option. In case one uses the service at two different areas within a day, which used to cause two daily charges (630 JPY), only a single day charge (315 JPY) will be applied as of October 1st, 2009.</p> <p>Further, monthly price cap (2,520 JPY) will be applied to this Area-Plus Daily Option, which enables the customer to use this option with no extra charge for the usage more than 8 days in a month.</p>

- All charges listed above include tax.
  - There is no change in the "1DAY PASSPORT" prepaid card service.
- For details, please visit the 1DAY PASSPORT page in our website:  
[\[http://www.hotspot.ne.jp/en/servicemenu/1day.html\]](http://www.hotspot.ne.jp/en/servicemenu/1day.html).

### 3. How to Use the Service

Technical setups (ESS-ID and WEP key) and login/logout process may be different according to the

service area. If you need any assistance, please contact HOTSPOT Customer Support detailed in below.

#### **4. Contacts**

If you need more information, please contact us. English speakers are always available.

##### **HOTSPOT Information Desk**

Contact our HOTSPOT Information Desk for any inquiries concerning our service.

0120-815244

\* Service Hours: 10:00 - 18:00 (Weekdays)

##### **HOTSPOT Customer Support**

Contact our HOTSPOT Customer Support for any questions about configuration or troubleshooting.

0120-815993

\* Service Hours: 10:00 - 18:00 (Daily except year-end and New Year holidays)

##### **Inquiry Form**

Send us your questions via our Inquiry Form:

[<https://secure.hotspot.ne.jp/pubssl/MailEnContactForm.jsp>]

October 1st, 2009

NTT Communications